

WARRANTY CLAIM FORM

The Brothers that just do Gutters • Capital District



Submission Instructions: Please complete all sections of this form to ensure prompt processing of your warranty claim. Once completed, email this form along with **2-3 digital photographs** of the affected area to capitaldistrictny.office@brothersgutters.com, or call us at **(518) 394-7470** if you require assistance. Thank you for choosing us to protect your home. We review all submitted claims within 2-3 business days.

1. CUSTOMER INFORMATION

FULL NAME

ORIGINAL INSTALLATION DATE (APPROXIMATE)

INSTALLATION ADDRESS (STREET, CITY, STATE, ZIP)

PHONE NUMBER

EMAIL ADDRESS

2. NATURE OF THE ISSUE

Check all that apply to your current system issue:

- | | |
|---|---|
| ☐ Gutter leaking at corners/seams/miters | ☐ Gutter overflowing during heavy rain |
| ☐ Gutter pulling away from the wood fascia | ☐ Water overshooting the gutter guards |
| ☐ Downspout disconnected or loose | ☐ Other structural or cosmetic issue |

3. DESCRIPTION OF ISSUE & LOCATION

PLEASE SPECIFY EXACTLY WHERE THE PROBLEM IS OCCURRING (E.G., "FRONT LEFT CORNER OVER THE GARAGE"):

4. WARRANTY TERMS & ACKNOWLEDGEMENT

Our industry-leading warranty covers structural integrity, material defects, product failure, and protection against internal gutter clogs. However, external environmental factors—such as matted leaves, pine needles, or fine pollen and shingle grit film resting on *top* of gutter guards—are a matter of standard seasonal home maintenance and are not product defects. If a technician determines that the issue is due to environmental debris buildup requiring surface cleaning rather than product failure, our standard service/maintenance cleaning fee will apply. Acts of God are also not covered under warranty.

CUSTOMER SIGNATURE (TYPE OR SIGN)

DATE